



Exceed College Privacy Policy

1. Introduction

Welcome to Exceed College's Privacy Policy. In this document, we outline who we are, the personal information we collect, how we use and protect that information, and your rights regarding your personal information.

2. Our Commitment to Privacy

At Exceed College, we value your privacy and the trust you place in us. We are committed to complying with the Protection of Personal Information Act (POPI) and safeguarding your personal information at all times. If you have any concerns about how we use your personal information, we will assist you in resolving them efficiently.

3. Personal Information We Collect

We collect personal information through various channels, including your use of our websites, apps, and online platforms, your commercial relationship with us, and your communications with us. For our platforms aimed at children under 18, we collect and use personal information provided by their parent/legal guardian or the child with parental/guardian consent. The term "personal information" refers to data that could identify you or your minor dependents.

4. How We Collect Your Information

We collect your personal information through registration forms, correspondence via email, fax, telephone, post, and social media, when you use our platforms, and through our marketing services. We may also receive personal information from third parties based on your instructions or consent.

5. How We Use Your Personal Information

We use your personal information to facilitate the registration process, open accounts, provide requested information, products, and services, respond to queries and complaints, improve our products and services, and notify you about changes and promotions.

6. Sharing Your Personal Information

To deliver our products and services, we share your information with our employees and select third parties, such as schools, learning centres, and service providers. We do not sell your personal information, but in certain circumstances, we may share it with

third parties to comply with legal requirements or business transactions.

7. International Data Transfers

In some cases, we may transfer your personal information outside of South Africa. When doing so, we ensure compliance with the relevant provisions of POPI.

8. Data Retention

We retain your personal information for as long as necessary to achieve the purpose for which it was collected and as required by applicable laws.

9. Data Security

We take commercially reasonable measures to keep your personal information confidential and secure. We restrict access to authorized employees and third parties and use encryption for transmitting sensitive information. However, we cannot guarantee absolute security and recommend secure methods when sending confidential information to us.

10. Marketing of Our Products or Services

We may contact you regarding our products, services, and events of interest, provided you have consented or expressed interest. You can opt-out of receiving such communication at any time.

11. Keeping Your Data Up to Date and Accurate

Please ensure your personal information is accurate and up-to-date by contacting us with any necessary changes.

12. Your Rights and Contact Information

You have the right to know what personal information we have about you or your minor dependent, request corrections, and report any misuse. To exercise your rights or for any privacy-related concerns, please contact us at admin@exceedcollege.com

13. Changes to This Policy

We may update this Privacy Policy from time to time and will post the latest version on our platforms.

14. Consent

By using our platforms or registering with us, you consent to the collection, storage, and use of your personal information as outlined in this Privacy Policy. If you have a minor dependent, you represent that you have the legal authority to consent to their information being collected and used in accordance with this Privacy Policy.